



Frontenac Solid Waste, Recycling, and Yard Waste Guide

Veolia ES Solid Waste Midwest, Inc. is Frontenac's Solid Waste Collection Services Contractor. As part of this contract, Veolia provides the following basic services to every home in Frontenac.

- Once per week rear door waste collection
- Once per week rear door unlimited recycle collection
- FREE 18 gallon recycling container
- Once per week curbside yard waste collection
- Once per week curbside bulky and appliance collection
- There is no cost to the residents for basic service

In addition to the basic services, the following **optional services** are available.

- 2nd trash collection is available to residents for an extra fee of \$17.09 monthly
- **Cart Rental** – Durable 95 gallon carts are available for rent from Veolia.

Holidays

Veolia observes six holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. If your collection day falls on or after one of these holidays, then your pickup day will be pushed back 1 day (scheduled Friday pickups will move to Saturday). If your scheduled pickup is before the holiday, there is no change to your pickup schedule.

Customer Service

As your service contractor, it is our task to make sure you are getting the best service possible. We want you to feel comfortable with us and our collection crews. Have your material out by 6:30am. Collection will occur by 5:00pm. Please be patient, collection times will vary. This will particularly be true during poor weather. If we miss you, call us, we will pickup your material the following day. It is our goal to earn your respect.

Service First! Safety Always.

You can contact us at

314-567-1800

custsvce.stlouis@veoliaes.com

Our friendly customer service representatives are available from
8:00am to 5:00pm Monday through Friday and
8:00am until Noon on Saturday.



Waste Collection Procedures

Waste must be put out by 7:00 am in:

- Plastic trash bags
- 32 gallon trash cans with handles provided by residents
- 95 gallon carts, rented from Veolia
- Resident owned carts

Weight restrictions:

- No bag or can should weigh more than 50 lbs
- Bags placed at the curb should not weigh more than the manufacturers rated capacity

Unacceptable materials are:

Tires • Batteries • Car parts • Appliances • Construction Material • Compost • Paint

Recycling Collection Procedures

Accepted Commingle Containers List:

- Aluminum Cans, Trays & Foil (Trays and foil must be cleaned)
- Aseptic Packaging & Gable Top Containers (milk and juice cartons)
- Steel Cans and Tins (including aerosol cans)
- Glass Bottles and Jars (clear, brown, and green)
- **NO** Window glass, dinnerware, or ceramics.



Plastics:

#1 PET Soda, Water, & Flavored Beverage Bottles (#1 clear and green) **#2** HDPE Milk & Juice Jugs (clear) **#2** HDPE Detergent & Fabric Softener Containers (colored) **#3** PVC Narrow Neck Containers Only (health & beauty aid products, household cleaners) **#4** LDPE Grocery Containers (margarine tubs, frozen desert cups, six and twelve pack rings.) **#5** PP Grocery Containers (yogurt cups and narrow neck syrup and ketchup bottles) **#7** Plastic Narrow Neck Containers Only. Plastic buckets, such as kitty litter buckets (5 gallon max).

The number above is found in chasing arrows on bottom of plastic containers. If the number in the chasing arrows is #1, #2, #3, #4, #5, #7, and it fits the criteria you may recycle the container.

Accepted Residential Paper Fiber List:

If the paper tears recycle it...Newspaper, including inserts (remove plastic sleeves) Cardboard, Kraft (brown paper) bags, Pizza boxes, receipts, message notes, Instruction manuals, Magazines, Catalogs, & Telephone Books, Office & Computer paper, carbonless forms, brochures, file folders, notebook, school papers (no metal clips, spirals, ring binders), food boxes, gift boxes, cereal boxes, Carrier Stock (soda, beer can carrying cases) Mail and Junk Mail with Envelopes, Paperback Books (no hard cover books.) Gift wrapping paper, etc.

Container Criteria

- All containers are to be empty and rinsed.
- No motor oil, insecticide, herbicide or hazardous chemical containers.
- Return plastic bags to grocery or department store.
- No plastic film (no plastic sheets, tarps, or wrap)

Yard Waste Procedures

Missouri Senate Bill 530 prohibits the disposal of yard waste in landfills. Please do not place yard waste in your refuse container.

What is Yard Waste?

Yard waste consists of grass clippings, leaves, tree limbs and branches, household or yard plants, and Christmas trees.

Curbside Collection

Curbside Collection of yard waste can be done under the following methods:

- Yard waste may be placed in **compost bags** designed for yard waste collection or it may be placed loosely in 32 gallon trash cans or carts clearly labeled as yard waste, **NOT to exceed 50 pounds**.
- Trimmings not placed in a container must be no longer than 4 ft. and must be tied with rope or twine into bundles.
- **Yard waste in plastic bags will not be collected.**
- **No can or bag can weigh more than 50 pounds.**

“Don’t Bag It” Yard Waste Reduction

This strategy of “Cutting your grass high and letting it lie” is very successful and is good for your lawn.

Buy a **“mulching blade”** for your lawn mower.



Why Should I Recycle?

1. **It is easy!** “Single Stream Recycling” has changed the way we think about recycling, we can throw paper, plastics, glass, and metal all into the same container.
2. Decrease the amount of “trash” going into the landfill.
3. The greatest environmental benefit, conserving energy and natural resources.

Bulk Collection Procedures

Bulky items are defined as household materials that are too large to fit in with your regular waste collection container and that are not bundled into 4 ft or less bundles. Examples of Bulky Items: Furniture, carpet, old bicycles, Etc.. (Carpet must be bundled 4ft X 2ft or less). **Bulk items must be placed at the curb, and will be picked up at no additional charge.*

Appliance Pickup (White Goods)

Appliances are picked up separate from bulky items. Examples of White Goods: Washer, Dryer, Refrigerator, etc. **Please call to schedule your appliance pickup.**

**Appliances must be placed at the curb, and will be picked up at no additional charge*

Veolia Customer Service
314-567-1800



