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November 7, 2007

Bob Shelton, City Administrator  
City of Frontenac  
10555 Clayton Road  
Frontenac, MO 63131

RE: City of Frontenac, St Louis County, MO  
Public Protection Classification: 10  
Prior Public Protection Classification: 4

Dear Mr. Shelton:

We wish to thank you, Chief Jack Trout and Derek Linam for your cooperation during our recent Public Protection Classification (PPC™) survey. Insurance Services Office (ISO®) has completed its analysis of the structural fire suppression delivery system provided in your community. The resulting classification is indicated above. This is a retrogression from the previous classification.

Enclosed is a Public Protection Summary Report, which provides a detailed analysis of your of your fire suppression services. If you would like to know how your community's classification could improve or if you would like to learn about the potential effect of proposed changes to your fire suppression delivery system, please call us at the phone number listed below or visit our website - [www.isomitigation.com](http://www.isomitigation.com).

We are not implementing the class change at this time. Before we make this change, we would like to know if you desire to develop a program to retain class 4. We request that you acknowledge this letter in writing within 30 days, and advise when this matter will be reviewed. If you choose to begin an improvement program, we would appreciate receiving a list of intended changes within 90 days.

The PPC program is not intended to analyze all aspects of a comprehensive structural fire suppression delivery system program. It is not for purposes of determining compliance with any state or local law, nor is it for making loss prevention or life safety recommendations.

If you have any questions about your classification, please let us know.

Sincerely,

A handwritten signature in black ink that reads "Derrick A. Thomas". The signature is written in a cursive, flowing style.

Derrick A. Thomas  
Community Mitigation Analyst  
(800) 930-1677 x 6209 Fax (312) 930-0038

Encl.

cc: Fire Chief, Jack Trout  
Derek Linam, Operations Manager,  
Tom Becker, Police Chief