



## **NOTICE TO BID**

The City of Frontenac is requesting proposals from qualified professional technology vendors for Information Technology Support Services. The qualified vendor would provide necessary technical services, which would enable the city to:

- Protect and secure its technological facilities
- Ensure the efficient operation of its data processing networks and related computer systems
- Enhance its quality of service for City departments
- Minimize the spending and maximize the ROI for investment in technology

The ideal vendor will resolve computer systems and network issues in accordance with standard and acceptable maintenance and support benchmarks. The successful vendor will be expected to organize HELP DESK service calls efficiently and to ensure that there is no significant computer downtime during normal working hours, generally 8:30 a.m. to 5:00 p.m., Monday through Friday, with the Fire Department and Police Department on constant 24/7 status. The vendor is expected to report on technology status issues and communicate effectively with City departments.

To view the full Request for Proposal for Managed Information Technology Support Services bid packet, please visit [www.cityoffrontenac.org](http://www.cityoffrontenac.org) or collect a copy at Frontenac City Hall, 10555 Clayton Road, Frontenac, MO 63131.

**Proposals must be received no later than 10:00 a.m. CDT on Friday, January 23, 2026**, by email to Andrea Muskopf, City Administrator, email subject line header must be marked "Managed IT Services". Any questions should be directed to Andrea Muskopf at [amuskopf@cityoffrontenac.org](mailto:amuskopf@cityoffrontenac.org) or 314-373-6503.