

Greetings from Mayor Hatfield



HAPPY NEW YEAR! Just like that, another year is behind us. I hope the start of 2020 has been a good one for all of you.

The new year is a great time to review the past and plan for the future. As you know, it has been a top priority for me to improve communications, transparency, and responsiveness with the Frontenac community. We work for you, and it's important to me that we provide you the best support and service possible.

The Board of Aldermen, city staff and dozens of resident volunteers continue to work collaboratively on multiple short and long-term goals. Here are some highlights from 2019:

- Lifetime Fitness had its grand opening and ribbon cutting ceremony on December 12th. This is the first of several businesses in DESCO's \$80 million mixed-use development at Plaza Frontenac. This is one of the largest developments in our region in over a decade. This success demonstrates the power of public and private partnerships from concept through completion. In 2020, look for the opening of Stifel, Chase Bank, the first Uncle Julio's and another restaurant.
- We have updated Frontenac's website to promote better communication and transparency. Please take a quick look at it, as we've added brief biographies, meeting minutes of commissions and committees, the City's budget and statements we release to the media regarding ongoing issues, such as the library development.
- To help better manage our technology services and costs, the City established a new contract in collaboration with Chesterfield and Town and Country. This is a local contract that we believe will manage issues and updates at the same or lower cost than our previous contract.
- The City has an email alert system called E-News, which now has monthly news updates and more frequent updates with urgent city matters. To make sure you get the E-News, please add your email to our list by contacting Leesa Ross at LRoss@CityoffFrontenac.org. We do not share our email lists to any outside vendors/parties. This list is used solely to communicate with the community about city matters.
- In our effort to open lines of communication with subdivision trustees and residents, we held several community events in 2019, in addition to a few "Coffee with the Mayor" gatherings.
- We held a community event in November
 - Ed Sluys, JD with Curtis, Heinz Garrett and O'Keefe reviewed Dos, Don'ts and best practices related to subdivision indentures and bylaws;

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Frontenac Cardiac Save Rate Significantly Higher Than National Average

IN 2019, the Frontenac Fire Department's emergency medical services responded to multiple calls for emergency care, with the average response time being approximately four minutes. Statistics show that lives are usually saved or lost within six minutes of an emergency. The department responded to a wide variety of EMS calls, with the top five being injury, generalized sick cases, fainting, chest pain, and difficulty breathing. In the last year, six patients suffered out-of-hospital sudden cardiac arrest with three of these successfully revived. In the past five years, 19 patients have suffered out-of-hospital sudden cardiac arrest with 42% being successfully revived in the field by Frontenac Fire Department Firefighter/Paramedics and another 26% revived successfully after arrival at the emergency department. In total, 68% of sudden-cardiac-arrest patients of Frontenac Fire and EMS were successfully revived! Sudden Cardiac Arrest is becoming more frequent, with over 356,000 cases reported annually and only 10% of these cases nationally having survived sudden

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Paper Shredding – May 2 from 9 a.m. to Noon

The City will provide free paper shredding services for residents on Saturday, May 2 from 9:00 a.m. to 12:00 p.m. at City Hall (10555 Clayton Road). Please limit material to no more than five (5) boxes per vehicle in order to help the line move efficiently and guarantee capacity for all residents who wish to utilize the free service.

MATERIALS ALLOWED: Paper, staples, paper clips and rubber bands.

MATERIALS NOT ALLOWED: Batteries, hard metals (i.e. binder clips), 3-ring binders, non-pliable metals, hanging file folders, or plastic.

The service provider cannot shred cardboard boxes, so boxes will not be taken. All items will be placed in plastic tubs by the provider and then shredded on-site at City Hall.



CARDIAC SAVE RATE CONTINUED FROM PAGE 1

cardiac arrest. The four links in the chain of survival include: rapid access, rapid cardiopulmonary resuscitation (CPR), rapid defibrillation, and rapid advanced life support. Prehospital identification of patients experiencing STEMI has been shown to be an important factor in significantly improved outcomes through clinically relevant reductions in door-to-balloon times.

What is the key to survival for sudden cardiac arrest patients? Bystanders IMMEDIATELY starting CPR! One hundred percent of the patients that survived out-of-hospital sudden cardiac arrest had bystander CPR started immediately on them before the Frontenac Fire Department arrived, as healthcare professionals, we cannot stress enough the importance of this! The American Heart Association (AHA) has promoted this concept of a “chain of survival” for cardiac arrest that describes a sequence of events from bystander CPR through EMS interventions and transport to definitive care that are associated with improved survival. If you would like to learn CPR please contact the fire department or visit the American Heart Association’s website.

- John Morgan reviewed FAQ’s related to building permit usage;
- Several community members want to reestablish the Frontenac Garden Club. Work to date has been in collaboration with Tony Frisella from Frisella Nursery. The next step is to define a few design options to present to MODOT. If you are interested in joining Frontenac Garden Club work, please contact me.
- In Ward 2, we met with North West End Park residents to discuss their street conditions and possible solutions. A majority of attendees voted to move forward with engineering studies coordinated by the City to define options for repairing the roads and financing the costs, as the streets are required to be maintained by the residents. Meetings will be scheduled in the coming weeks with the engineers and financial experts to review this information.
- The Planning and Zoning Commission hosted an educational meeting in December with city planning and legal experts. Regulations from state laws to Frontenac Planning and Zoning Ordinances were reviewed, in addition to how these regulations relate to the City’s Comprehensive Plan and some best practices in city planning.

LOOKING FORWARD IN 2020

- Lea Ann Bennett, the Director of Finance and the Ways & Means Committee has been reviewing unexplained variations in sales tax revenues. Lea Ann’s research identified technology and coding issues that cause some retail sales taxes and utility taxes to be sent to other municipalities that were actually due to Frontenac. We are working aggressively to recover this revenue that could ultimately be a very significant amount. Many thanks to Lea Ann and her efforts to get to the bottom of this issue and pursue recovering lost revenue.
- MSD is changing how stormwater projects are funded. We anticipate hearing more in January and February. Public Works Director, Jeff Wapplehorst, will be working with the Public Works Commission and community input to update the Stormwater Master Plan. If you have a stormwater issue, please be sure to complete the form in this Newsletter and/or on the website and return it to City Hall.
- We are working to establish a Strategic Plan with a draft Mission, Vision, Values and Strategic Priorities. You can find more information about this process in this newsletter and on the Frontenac website. We would welcome your thoughts and ideas.

THE ST. LOUIS COUNTY LIBRARY DEVELOPMENT

Your elected officials and City staff make safety and the interests of our residents a top priority. We are evaluating the building proposal submitted by the Library in December. The City’s responsibility is to review the documents for compliance with Frontenac’s ordinances and building codes, just like we do in all submissions of building plans for permitting. Our responsibility includes addressing legitimate concerns until they are resolved.

We met with Library officials twice in 2019. We will continue to keep dialogue open with the Library and work toward a mutually agreeable solution. Litigation is considered a last resort and will only be pursued if an amicable resolution can’t be found.

We appreciate the time and efforts of the 150+ residents who attended the Public Hearing and Planning and Zoning meeting in June of 2019, as well as the resident petitions, emails, letters and phone calls. We have included a link to a Dropbox with the copies of public documents received by the city regarding the library: www.dropbox.com/sh/ajg91th03bxy2ay/AADnv10iUgVEJq3dAxxrb1Tga?dl=0

Your opinions matter. Please continue to share your thoughts with your Aldermen, your new Library Board Trustees and your other elected county and state officials as you see fit.

Thank you for your thoughts, ideas, feedback and support over the past year. I look forward to working with you in 2020!

Wishing all of you a Happy, Healthy 2020!
Kate

From Alderman Griesedieck – Ward 2



Happy New Year greetings to all the residents of Frontenac and of Ward 2.

As I look back on 2019 I am pleased with the progress we made as a City and also cognizant of the challenges ahead. I am certain that with the Mayor's, Alderpersons' and the staff's lead, along with your help, we can meet those challenges.

I'd like to thank all those who have worked tirelessly over the past year including City staff, citizen volunteers to our various boards and commissions and most importantly all the citizens who have stayed involved by attending meetings etc. Please continue to do so in 2020!

As the Aldermanic representative to the Public Works commission, I am pleased with the progress we made on the Stormwater Master plan.

Going forward in 2020 we will be focusing on these projects:

- Clayton Terrace/Garibaldi/Arthur Place.
- Gold Dust/Chapel Oaks.
- Look for an update to the stormwater master plan coming. If you have any stormwater concerns, please be sure to let Jeff Wapplehorst at City Hall or myself know. More information will be forthcoming.

- The City continues to move forward on the Geyer Road project with conceptual engineering on Phase 1, and the City is re-applying for funding of Phase 2.
- Jaysen has been working with Missouri American Water Company on a solution to the patching of Geyer Road after the water main construction project.

Let me also offer a reminder of the 50% grant program of up to \$50,000 in the City's stormwater program. This program allows for property owners to address flooding issues on their property, in a timely manner, on a cost share system. Links to the grant application can be found on the city website thru the Public Works department page. Look for "Stormwater Grant Application". Request for funding are due at the end of January.

Lastly, by now everyone has seen that we have a new trash hauler. From what I have seen, the transition has gone exceptionally well. It's great to see familiar faces at the new company. I know it was a concern. If anyone has had troubles, please let city hall know so that we can sort them out.

Remember that there is a Senior Citizen (15%) discount for trash service. Proof of age and residency is required and should be mailed to Gateway Disposal LLC, 130 Northwest Industrial Ct., Bridgeton, MO 63044.

Thanks and I look forward to serving you in 2020,
Jamie Griesedieck

From Alderman Millman – Ward 3



Happy New Year to all! 2019 was a very busy year in Frontenac and especially in Ward 3. Frontenac would not be the community it is today without all of the help we have from City staff and the countless volunteers who make things happen. A very big THANK YOU to all of those who are unrecognized but work tirelessly for all of us.

At the city-wide level, there are several items of note I'd like to share:

- I'm proud to serve on the Ways and Means Committee and to share some of the headlines from our work:
 - Sales tax revenue is down slightly from last year, but the city has a good handle on expenses. The "bottom line" is still in good shape. This key revenue source will need to be monitored closely to make sure Frontenac remains financially healthy going forward.
 - One of our biggest issues going forward is compensation for our fire and police staff. We made good strides in 2019 to ensure they are paid competitively, but we need to build on that progress in 2020.
- City officials continue to work with MSD on stormwater issues. We are constantly updating our "Master Plan" as well as trying to determine the best way to finance the projects. If you have stormwater issues, please contact City Hall to let them know.

- Frontenac continues to work on plans to revitalize Geyer Road, including a sidewalk. Although the process may be a long one, Frontenac is trying to maximize the federal funds available to help us pay for this large project. Construction should start in early 2021. Please see the article on Geyer Road for additional information.

In Ward 3, there have been significant changes already with more opportunities for 2020:

- Lifetime Fitness opened in late 2019, and, in addition to being a destination for some, the anticipated tax revenue will help all Frontenac residents. Like all developments, there are growing pains. City officials will continue to work with Lifetime and DESCO to ensure that the concerns of Litzsinger Place Residents are addressed.
- The Stifel office building is progressing nicely. A new restaurant tenant should be announced shortly. Uncle Julio's restaurant is anticipated to open this spring while a new Chase bank branch will complete the development on the former Shriner's property.
- Many new homes are being built in our ward, with plenty more still to come. If you have any questions or concerns with the new homes being constructed in your neighborhood, please contact your Aldermen or City Officials.

City to Update Stormwater Master Plan RESIDENTS ASKED TO COMPLETE QUESTIONNAIRES



The City's Stormwater Master Plan was first implemented in 2005 and subsequently updated in 2009 and 2013. The Plan will once again be updated in 2020 by collecting survey questionnaires from residents and adding any new information to the Plan that is reported. While some projects may be re-prioritized as a result of the update, projects that are currently in design or construction will not be affected. If you have a stormwater issue on your property, please take a moment to complete and return the Stormwater Needs Assessment Questionnaire (included on page 5 of this newsletter) to City Hall by no later than **March 31, 2020**. Unless you believe that there have been significant changes to your stormwater issues that the City may be unaware of, you do not need to fill out a new questionnaire, if your project is already in the Plan.

With the help of citizen input to identify problem areas, the City has been able to complete dozens of stormwater improvement projects throughout Frontenac over the past 15 years that have been supported by millions of dollars of stormwater funds from federal grants and the St. Louis Metropolitan Sewer District as well as revenues from the ½ cent Frontenac stormwater sales tax voted in by residents in 2004. Special thanks to the Frontenac Public Works Commission for having the foresight in pursuing stormwater issues within the community and overseeing projects. The Stormwater Master Plan of Frontenac has been recognized in *Municipal Magazine* by the civil engineering industry and nominated by the Missouri Botanical Garden for award and recognition in leadership in design of stormwater projects.

Geyer Road Construction Updates

RESTORATION FROM 2019 WATER MAIN PROJECT

Missouri American Water thanks drivers for their patience with last summer's road construction on Geyer Road. An 85-year old water main was replaced to reduce water main breaks and improve water pressure to neighboring homes and fire hydrants. Missouri American plans to restore the affected areas of Geyer Road this spring by milling an 8.5-foot wide area of street to a depth of 2 inches and putting down a 2-inch asphalt overlay over the entire length of the project. The restoration is expected to substantially improve the street's rideability, appearance, and structural integrity.

MULTI-PHASE RECONSTRUCTION OF GEYER

As most residents are aware, the City plans to improve the entire length of Geyer Road from Clayton Road to the southern city limits in three phases. To lessen the cost to residents, the project will take advantage of federal transportation grant funds, which have been diligently pursued by the City. The project will involve installing new or upgrading infrastructure to extend the life of the roadway, improving stormwater drainage, and improving safety for both vehicles and pedestrians. The total cost of the Phase I improvements is estimated to be \$1,499,000, with 70% paid by federal funding.

Phase I of the Geyer Road improvements (Clayton Road to Hermitage Hill) design and easement acquisition is expected to continue into 2020, with construction planned to begin in early 2021. Preliminary designs are expected to be ready to present to

the public by late March of 2020. A public meeting will be planned to receive input from residents. At this point, it appears that the west side of Geyer Road will be better suited for sidewalks through Phase I due to the numerous utility lines, both above and below ground, on the east side of the street.

The City is currently in the process of applying for federal funding for Phase II (Hermitage Hill to Huntleigh Manor). If awarded, design and easement acquisition for Phase II would take place between 2021 and 2023, with construction in 2024. The total cost of Phase II is estimated to be \$1,657,330, with 70% paid by grant funding.

If the City is successful in acquiring funding for Phase II in 2020, staff will then apply for grant funding for Phase III in 2021. Phase III (Huntleigh Manor to Frontenac's southern city limits) is currently projected to be completed in 2026, at a total cost of \$1,406,890, with 70% paid by grant funding.

Breaking the project into three phases substantially improves the City's chances of obtaining federal grant funding. In order to reduce the burden on residents, the City is exploring the possibility of delaying construction on Phase II until Phase III is ready, thereby potentially allowing construction of Phase II and III to take place in the same year.

Thank you for your patience as the City works to complete these projects that will improve Geyer Road for generations.

City Of Frontenac | Stormwater Needs Assessment Questionnaire

FLOODING & EROSION

Date	Location of Flooding/Erosion
Name	
Address	
Phone	

1. Are there flooding problems in your area? Yes ☐ No ☐ (If No, skip to Question 6)

2. What is flooded?

Street
Yard
Garage
Basement
Main Level

3. From where does the flood water come?

Overflow from Creek/Swale
Overflow from Storm Drain
Flow from Neighbor's Yard
Ponding in Yard

4. How does water enter structure?

Through Structure Opening
Plumbing Backup
Other

5. How many times has flooding occurred in the last 5 years? _____

6. Are debris and trash in the Stormwater System a problem in your area? Yes ☐ No ☐

7. Is erosion a problem in your area? Yes ☐ No ☐

8. What is threatened by erosion?

Street
Yard
Building
Fence

9. Additional Comments/Description of Situation (use additional sheet if necessary)

PLEASE RETURN THIS FORM by no later than **April 1, 2020** to the front desk at Frontenac City Hall or mail to the City at:
Frontenac City Hall, Stormwater Master Plan Update, 10555 Clayton Road, Frontenac, MO 63131

Please note by returning this form you are granting permission for representatives of the City and its contractors to access this property for inspection and evaluation purposes. Thank you.

Municipal Court Consolidation Under Consideration

The City of Creve Coeur has reached out to Frontenac and other neighboring cities to consider a municipal court consolidation whereby court administrative services would be provided by Creve Coeur, and municipal court sessions would be held at the Creve Coeur Government Center. This model of providing court services is being considered in an effort to ensure continued compliance with statutory and Missouri Supreme Court standards, to ensure high-quality court services to the community, and to operate the court in a more cost-efficient manner.

Under this model, court patrons would go to Creve Coeur to pay fines, attend monthly court sessions, and conduct all other court business. Court personnel, including clerks and bailiffs, would be provided by Creve Coeur; however, Frontenac would maintain its own monthly court session. The City's current court operation is housed entirely at Frontenac City Hall; therefore, the change in location would be the primary difference court patrons would notice. Frontenac residents comprise fewer than 5% of all patrons to Frontenac's municipal court.

Because Frontenac's court has just one administrative employee, court services are forced to shut down on occasion when counter staff is away from the office. Although this is not a common occurrence, it is very inconvenient for patrons who must make a return trip to City Hall to pay a fine or conduct other court business. Consolidation would ensure that personnel are always available during business hours.

Consolidation would allow the institution of best practices by improving internal controls and segregating duties among multiple court personnel. It is anticipated that costs for Frontenac would also be reduced as total court staff among partnering cities would be reduced through attrition. Under the proposed model, Creve Coeur would hire the current court personnel from participating cities and reduce staff through anticipated future retirements.

Please stay tuned for updates in the City's e-newsletter and website in the coming weeks and months. Providing a very high level of services in the most cost-effective and responsible manner is always the City's objective. Please contact City Administrator, Jaysen Christensen, at jchristensen@cityoffrontenac.org or (314) 994-3200 should you have any questions or wish to provide input.

City to Develop Strategic Plan Based on Shared Vision, Mission, and Values

A mission statement approved by the Board of Aldermen in 2008 has recently been under review in an effort to develop a strategic plan for the City based on a current mission, vision, and values statement. The initial draft of a current mission, vision and values, with suggested edits from Alderpersons and some of the Boards and Commissions is below. Our goal is to establish a baseline Strategic Plan as a working document through collaborative efforts of City staff, members of Boards and Commissions and community input. Your thoughts, ideas and suggested edits to the working document below are most welcome. Please contact City Administrator, Jaysen Christensen at jchristensen@cityoffrontenac.org to provide your input.

VISION:

The City of Frontenac will be recognized as a premier place to live, work, and shop in St. Louis.

MISSION STATEMENT:

Increase the desirability of Frontenac as a place for residents, visitors, businesses and employees.

VALUES:

- 1. Integrity in the use of resources** – use human and financial resources to efficiently find the best solutions for the City and its residents
Integrity – always do the right things and adhere to the highest ethics, morals and legal code
Financial integrity – maintain the City's AAA bond rating while balancing revenue and expenses in the long-term to support the City's vision
- 2. Superior service delivery** – operate the City in a way that is highly efficient and focused on ensuring customer satisfaction
Efficiency – leverage the human and financial resources of the City in the most efficient and effective manner to find the best solutions for the City and its constituents
- 3. Constituent focused** – place the highest priority on effectively serving the people of Frontenac with honor and respect for their time and money.
- 4. Transparency** – conduct ourselves with open communications and honesty, ensuring that we are always credible and accountable to colleagues and the people of Frontenac

Mission to be achieved by addressing the following strategic priorities:

- 1.** Build and maintain confidence in Frontenac government as demonstrated by reputation and level of resident and business satisfaction
- 2.** Maintain superior City services as demonstrated by resident satisfaction and accreditations achieved and maintained by Fire, Police and Finance
- 3.** Maintain zoning while enhancing the character of the community
- 4.** Improve transportation
- 5.** Reduce negative stormwater impact on residential and commercial properties

Door-to-Door Solicitor Regulations

Some residents have expressed concerns about safety and/or undue annoyance when approached by door-to-door peddlers as well as solicitors and canvassers. This article provides a brief summary of how the City regulates each of these distinct activities.

PEDDLERS

A peddler is a person who attempts to make personal contact with a resident at his/her residence without a prior invitation or appointment from the resident, for the purpose of attempting to sell a good or service. A "peddler" does NOT include a person who distributes flyers for a commercial purpose. Such a person is a "solicitor" and is allowed under permit from the City. However, peddlers are categorically prohibited in Frontenac. Residents should call the Frontenac Police Department (314-737-4600) to report peddlers.

SOLICITORS

A solicitor is a person who either: (1) attempts to make personal contact with a resident at his/her residence without prior specific invitation or appointment from the resident for the primary purpose of attempting to obtain a donation to a particular non-commercial cause (e.g. civic, charitable, political or religious), or (2) distributes a flyer advertising a commercial event or service. Solicitors must obtain a permit and an identification card from the City that must be worn on the outer clothing in order to operate in Frontenac.

CANVASSER

A canvasser is a person who attempts to make personal contact with a resident at his/her residence without prior invitation or appointment from the resident for the primary purpose of attempting to enlist support for or against a particular religion, ideology, political party, issue or candidate, even if incidental to such purpose the canvasser accepts the donation of money for or against such cause. Canvassers may also distribute flyers advertising a non-commercial event or service. As a first-amendment protected right, canvassers are allowed in Frontenac with or without an identification card from the City. The City encourages canvassers to obtain and wear City identification cards as a precaution whenever reasonably possible.

With that said, residents also have a right to individually decide whether or not to prohibit solicitors and/or canvassers from their own private property and may do so by posting a sign that clearly reads "no solicitors" or "no solicitors or canvassers" in letters of at least two (2) inches in height. Residents may purchase their own "no solicitor" signs or may obtain a free "no solicitor" window sticker from City Hall as shown below:



Home Improvement Program

The City of Frontenac through St. Louis County's Department of Planning, Office of Community Development, participates in a home improvement program funded by the federal Community Development Block Grant program. The program provides up to \$5,000 for a five-year forgivable loan for approved home repairs or replacements necessary to maintain minimum housing code standards. The annual household income limits to be eligible for the loan are:

NUMBER OF PERSONS IN HOUSEHOLD	INCOME LIMIT
1	45,500
2	52,050
3	58,550
4	65,050
5	70,300
6	75,500
7	80,700
8	85,900

If you are interested in participating in this program, you may call the Clayton Office at 314-615-8232 or the South County Office at 314-615-4025.

Employee Anniversaries

Four Frontenac employees were recently recognized for significant milestone service anniversaries with the City.

- Fire Captain, **Jim McClain** celebrated 45 years with the City.
- Public Works, Skilled Maintenance Worker, **Gene Fowler** celebrated 35 years.
- Public Works, Street Foreman, **Jim Griffin** celebrated 30 years.
- Police Captain, **Craig Picha** celebrated 25 years.

Congratulations to them all! The City of Frontenac is lucky to have Jim, Gene, Jim and Craig!

CITY OF FRONTENAC



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10555 Clayton Road
Frontenac, MO 63131
(314) 994-3200

Elected Officials

Mayor

Kate Hatfield
mayor@cityoffrontenac.org

Alderspersons Ward 1

Brian Warner
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Dan Kemper
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Alderspersons Ward 2

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Jamie Griesedieck
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Aldersperson Ward 3

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Dan Millman
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